

Errata and clarification list for materials covering exams from 4 November 2019 to January 2021

While every effort is taken to ensure your BPP materials are free from errors or inconsistencies, inevitably some items slip through the net for which we sincerely apologise. This document is designed to summarise all those areas where errata have occurred and provides the appropriate corrections and clarifications required to help you pass this exam.

Course Book

Reference	Details of errata/clarification required
Chapter 2 Activity 5: Three lines	<p>The activity requires four methods of assurance to be allocated to the most appropriate line of defence, but the methods are only stated in the solution. The four methods of assurance are as follows:</p> <ul style="list-style-type: none"> • Customer satisfaction surveys • Review of aged debt analysis by credit controller • Employment tribunal • Internal audit report on payroll <p>All other information is correct.</p>

Exam Practice Kit

Reference	Details of errata/clarification required
Question 3.2	<p>Within the answers, the feedback to this question suggests that a review of the marketplace will not address changes to the digital landscape.</p> <p>This is incorrect and should read: 'The other options will not address changes to the digital landscape (eg streaming to portable devices).'</p> <p>All other information is correct.</p>
Question 3.19	<p>Within the question, there should be a more explicit link between having dirty engines which fail the emissions test and the reputation of Company V - consequently, to restore its reputation, the first thing the company needs to do is address the dirty engines.</p> <p>This will be addressed in the next edition of the Exam Practice Kit.</p> <p>All other information is correct.</p>
Question 6.17	<p>Within the question, the requirement should ask: 'Which of the following options represents the most appropriate approach to changing its systems?'</p> <p>This will be addressed in the next edition of the Exam Practice Kit.</p> <p>All other information is correct.</p>